ARIUAL REPORT 2022









Dear Community,

2022 signaled the beginning of a reemergence for Centro, post-pandemic and ready to build an organization that will be safe, strong and sustainable for years to come. During the Strategic Update event in April, we shared the vision for our NEW HOME, Calli.

Since then, we have not looked back. Calli will provide a space where we can expand and grow for our families and for our future. Inspired by our community, our new home will meet their needs and desires, while continuing to support the well-being of our staff, fostering an environment where everyone can thrive and flourish.

We continue to be persistent in our commitment for a Dane County where every family can aspire to reach their goals and dreams. We are inspired by the strength and determination of our ancestors, the community we are honored to support every day, and those who passionately believe in and have invested in Centro since its inception in 1983.

We appreciate you being such an important partner in this commitment. You've nourished us, connected with us, asking how you could support, demonstrated the great respect you have for this organization. Your trust in Centro has motivated me to continue to live courageously and to always stay awake listening to our community and seeding all that is possible for us. We thank you for walking alongside us on this journey. All you have given to Centro, and me, has allowed us to feel we could dream and are worthy of all that Centro can become, always centering on kindness, compassion, and hope.

Comprendemos que si nuestra comunidad esta unida, no hay obstáculo que no podamos superar. Together our efforts through our workforce, youth and family engaged programming will bear fruit, for a safe, strong, sustainable Centro and a resilient and always empowered community.

Mil gracias,

Karen Menendez Coller, PhD Executive Director, Centro Hispano of Dane County



VISION

Dane County, Wisconsin will be a community where Latinx families can aspire upward, to reach their personal goals and dreams because they feel engaged and strengthened with the tools for success.

MISSION





ABOUT CENTRO

Centro Hispano of Dane County was founded in 1983 by community volunteers, including Ilda C. Thomas, who also served as the agency's first Executive Director, to meet the emergent needs of Cuban refugees recently settled in Madison.

As the Latinx community throughout Dane County grew and diversified over the years, so did Centro's programs and services. Centro is located at 810 West Badger Road in the heart of Madison's south side. The agency now serves over 2,500 families and over 7,000 individuals through its yearly programs and services.

2,500+

7,000+
INDIVIDUALS
SUPPORTED

EMPOWERING YOUTH: Through our youth programs—Juventud (middle school program), Escalera (high school program), [Re]Generación (high school program), Avanzando Through College (college program)—Centro focuses on taking a holistic approach in providing bilingual services such as: resources, connections, interactive engagement, guest speakers, culture, identity. Centro builds a sense of community through internship and scholarship opportunities to all our students for a brighter future.

STRENGTHENING FAMILIES: At Centro, we offer services to provide our families with the primary support and resources they need to address common difficulties with fraud, unemployment, legal issues, health care and much more. Centro also has case managers who provide specialized assistance with immigration and criminal justice cases. Each case manager works with hundreds of clients each year.

ENGAGING THE COMMUNITY: Throughout the year, Centro provides a consistent space for Latinx community and their allies to gather. Our 18,000-square-foot facility, two parking lots, and community gardens offer plenty of unique spaces to simultaneously accommodate various activities and events.











8 Madison area developm

By Nicholas Garton

Dec 29, 2022



Centro Hispano's new building will more than double the organization's capabili

U.S. Rep. Pocan: Announces federal funding for Centro Hispano of Dane



Highlight

OUR COMMUNITY IN THE NEWS 2022

Centro Hispano's Esperanza program brings holistic framework to mental health











tro Hispano gets \$4.8 million from Evers gin to build new headquarters on the







Wednesday, Sept. 28, 2022

4pm - 6pm

810 West Badger Rd.

(in the backlot, off of Hughes St.)

Community Picnic

Free and open to the public. RSVP required.

Donations appreciated.

www.micentro.org/our-new-home



Tomorrow:" Centro al nounces annual celebration to raise \$150,000 for current programming







Centro Hispano's Annual Strategic Update introduces Centro's campaign for a new home







Centro Hispano's new home to be a pla of culture, learning and celebration









8 Madison area developments to watch in 2023



U.S. Rep. Pocan: Announces federal funding for Centro Hispano of Dane County

MADISON, WI - Yesterday, U.S. Representative Mark Pocan (WI-02) joined Joe Parisi, the Dane County Executive, and Karen Menéndez Coller of Centro Hispano of Dane County to announce federal funding for Centro Hispano of Dane County. This important center received \$200,000 in funding through the recently







EMPOWERING YOUTH

Our programs revolve around a holistic approach to student success, incorporating mentoring, academic tutoring, hands-on workshops, team building, community involvement, field trips, and guest speakers into our curriculum. By fostering a sense of belonging and encouraging active community participation, we aim to create a supportive environment for youth to thrive.

The Juventud Program, is offered at five area middle schools to 120+ students, and its mission is to reengage "disengaged" Latinx youth so they are prepared to succeed by making a safe transition from middle to high school and beyond.

In 2022, our Juventuras youth benefitted from two new partnerships with the Lussier Family Heritage Center and the Wisconsin Bike Federation. Students could swim, bike, canoe, fish, forage for berries, and learn about native Wisconsin plants and animals!

In fall 2022, we added two new schools to our youth programming: Vel Phillips Memorial High School and Thomas Jefferson Middle School. At Jefferson, our Juventud programming takes place during the school day as an elective course.





PROGRAMS THAT EMPOWER YOUTH



100%

Escalera students graduated from high school

Juventuras is Centro's summer youth program for middle school students, offering fun and adventures in community.

The Escalera Program uses a national evidence-based curriculum developed by UnidosUS model to provide academic support 100 Latinx students in grades 9-12. The goal is to promote upward economic mobility for Latinx students through programming that focuses on increasing academic achievement, career planning, and exposure to advanced careers.

Escalera Summer Internship Program is a supervised experience in which the youth are placed in a work environment to shadow professionals and to learn and practice job skills. The duration of this experience is a minimum of 45 hours, including the Escalera college preparation and career awareness sessions. Work performance is monitored and evaluated by business professionals and Escalera staff.



BECAS PROGRAM

Through the **Becas (Scholarships) Program**, Centro offers annual scholarships to students who have been involved with the agency or enrolled in one of Centro's youth programs to help further their educational goals and help cover the cost of higher education.

\$98,000

INVESTED IN EDUCATION

6
HIGH SCHOOL

4 COLLEGE STUDENTS

■
GRADUATE STUDENT



[Re]Generación, connects with youth to develop leadership, advocacy and self-confidence through discussions, workshops and personal expression at Centro in a setting that is facilitated by youth for youth.

Avanzando Through College is dedicated to offering essential assistance to Latinx students during their transition from high school to college. Our program specifically targets the achievement gap prevalent among Latinx students, aiming to bridge it through a comprehensive approach that nurtures and empowers students.

2022 HIGH SCHOOL INTERNSHIP PARTNERS

- 1. Henry Vilas Zoo
- 2. Madison Gas & Electric
- 3. Wisconsin Center for Education Research
- 4. UW Health-HOPE Program
- 5. Forward Madison FC
- 6. Wisconsin Bike Federation



STRENGTHENING FAMILIES

IMMIGRATION SERVICES

17

FREE CONSULTATIONS
OFFERED WITH
SUPPORT OF LOCAL
LEGAL PARTNERS

533

INDIVIDUALS RECEIVED
ASSISTANCE ON
IMMIGRATION MATTERS

52

INDIVIDUALS SERVED
THROUGH
IMMIGRATION
PARTNERSHIPS WITH
THE COMMUNITY
IMMIGRATION LAW
CENTER (CILC)

2

ASYLUM INFORMATION
SESSIONS IN
PARTNERSHIP WITH THE
DANE CO IMMIGRATION
AFFAIRS OFFICE (IAO)









HEALTH CARE NAVIGATORS

Centro has bilingual Spanish and English health care navigators. Their primary purpose is to assist individuals/families in their search for health coverage options within the Marketplace and Badger Care (Medicaid). The navigators provide information and may also offer insights into supplementary resources and programs such as Health Connect that could prove valuable for individuals, in addition to ACA options. The navigators evaluate eligibility for coverage and offer assistance in completing enrollment forms online and by phone.



1003

INDIVIDUALS WERE SERVED DURING 2022 BY ACA NAVIGATORS

IN HER ROLE AS A HEALTHCARE NAVIGATOR, LOURDES GODINEZ FACILITATES ACCESS TO HEALTH CARE FOR THE LATINX COMMUNITY STATEWIDE



WORKFORCE & CAREER PATHWAYS

Caminos (Pathways) Career Programs have proven to be effective in diversifying employment sectors and increasing retention rates of Latinx professionals in health, finance, government, admin, and tech jobs. By focusing on community members' assets and strengths, Caminos provides holistic training and coaching that build lifelong knowledge and transferable skills to promote family sustaining wages and career advancement. Caminos employer partners are committed to working with Centro and build more equitable career pipelines.







Caminos Certified Nursing Assistant (CNA) prepares the next generation of multicultural CNA's and future nurses through a 5-month program in partnership with Madison College, hospitals, hospices and senior living partners.

Caminos Finance has forged partnerships with five prominent area credit unions, banks and Madison College to develop a successful career pathway into the Finance sector. After 9 weeks of training and a 3-credit class on personal finances, graduates are hired as bilingual tellers, bilingual universal bankers, bilingual customer service representatives among other positions.

109 GRADUATES RECEIVED PERSONALIZED COACHING AND CASE MANAGEMENT

Students from other parts of Dane County

35%

65%

Students from City of Madison

WORKFORCE & CAREER PATHWAYS



Caminos Progreso is a versatile training, it pivots based on local and national sector needs. These sectors have included, manufacturing, biotech and customer service. Looking into the future, Progreso will partner with Dane County and its Dane County Public Safety Communications Department to prepare bilingual 911 dispatchers and communicators. In addition to developing professional and job readiness skills, participants will obtain the Emergency Telecommunicator certificate.

General Employment services assist Spanish-speaking community members in navigating U.S. workforce systems, applying for jobs, building confidence, and creating a resume and cover letter.

Latinas in Savings (LIS) provides bilingual (Spanish/English) and culturally competent financial education workshops with personal support to motivate participants to join a savings challenge, create short-term and long-term goals to build wealth and plan for retirement.

95 INDIVIDUALS COMPLETED THE LIS WORKSHOP



78 INDIVIDUALS JOINED THE \$120 MATCHING CHALLENGE

At Centro, we nurture creativity and innovation in everything we do. Here's our latest initiative:

Caminos Tech creates an inclusive and accessible career pipeline for Latinx people in the tech industry. Participants choose one of four Google certificates: IT, Data Analytics, UX Design and Project Management, and in partnership with UnidosUS, we deliver a 12-module professional development experience to secure internships and jobs in tech.

94% OF PARTICIPANTS WERE HIRED WITH A STARTING WAGE OF \$18/HR





144

GRADUATES FROM 2021 CONTINUED RECEIVING CASE MANAGEMENT, RETENTION, COACHING AND ADVANCEMENT SERVICES IN 2022

8 SESSIONS

+100
PARTICIPANTS

HEART SANTUARIO



Builds capacity, strength and promotes healing in our Latinx community.



COMMITTED PARTNERS



It wouldn't be possible for Esperanza to do its work without our partners who go above and beyond to share their knowledge and resources.

8 CERTIFIED PHD STUDENTS

ESPERANZA
BILINGUAL
CERTIFICATE @ UW
MADISON

Students in Counseling, Rehabilitation and School Psychology.

The first cohort of Esperanza students completed (5 courses, 9 total credits).

ESPERANZA NUESTRA CULTURA DE SALUD

MOMENTOS DE ESPERANZA



Episodes available in Apple Podcast, Amazon Music, Spotify, and iHeart Radio.

373 Downloads.

12
EPISODES
DURING 1ST
SEASON

FIRST SEASON OF OUR PODCAST WAS RELEASED DURING SUMMER OF 2022

upstream request timeout

COMMUNITY PARTNER AWARD



2022 Morgridge Center for Public Service Outstanding Community Partner Award.



Esperanza is an innovative university-community mental health justice partnership between UW-Madison Counseling Psychology and Centro Hispano. This partnership aims to support the Latinx community well-being through mental health and wellness programming and structural change (see: https://esperanza.wisc.edu/).

During 2022 we have positioned Esperanza to continue cultural and linguistically appropriate training and services (CLAS) that support healing ethno and racial trauma (HEART) and radical healing for the Latinx community.

8 Certified PhD Students In The Inaugural Esperanza Cohort



COLLABORATIONS AND PARTNERS

- UW SoE Counseling Psychology Dra. Alyssa Ramirez Stege.
- Wisconsin Partnership Program Funder for Esperanza.
- WCER (Wisconsin Center for Evaluation and Research) Dr. Annalee Good MATCH Capacity building, youth grant funds that help strengthen and promote healing in our Latinx community.
- Wisconsin Department of Health Services Minority Health Program Funder for Momentos de Esperanza.
- Journey Mental Health MOU for AODA support and treatment.
- Certified Peer Specialist With support from the City of Madison, Dane County, JustDane, and the Wisconsin Peer Specialist Employment Initiative (WIPSEI) launched certified peer specialist services.
- Stronger Together Esperanza has brought together a national group of researchers and practitioners from Institute of Chicanx Psychology, University of New Mexico, ASU (Arizona State University), and RAICES in New Mexico to work and think together on decolonization frameworks.



ENGAGING COMMUNITY

Our approach to engaging the community builds from the ground up so we can all bloom and grow. As a hub for community, we want to activate the Latinx community's strengths and assets through events, workshops, and community gathering. Our comprehensive range of programs and services is available in Spanish and English, ensuring inclusivity and accessibility for all, aiming for equity in our community.

700+

CHILDREN WHO
ATTENDED THE TRES
REYES CELEBRATION

70

BIKES ALONG WITH TRES REYES CELEBRATION



Community Events: We continue to celebrate our heritage and build relationships in the community through various events, such as the annual Tres Reyes, the Strategic Update Breakfast, Evening of Dreaming. Once again in 2022 our Annual Celebration was a community-wide appeal where supporters and donors stood with Centro as we emerged from the pandemic.

MERCADITO

After being absent for two years, Mercadito came back on August 18th, 2022, reinvigorated with more strength and variety than ever. This community effort brings fruits and vegetables from Central and South America, Latinx street food, local honey, and more.

This is a weekly place for encounters with friends, a space for the community to express their culture safely and create a sense of belonging.



FAMILY SUPPORT

Centro's Family Support team has been a cornerstone of its operations for over 25 years. Our dedicated staff offers guidance to help individuals understand the city's various systems, providing resources to meet daily needs. The service is particularly useful for those who have recently moved to this city and may be unfamiliar with how the system works.

FAMILIES SERVED IN 2022 BY FAMILY SUPPORT SERVICES FOR THE FIRST TIME

610
MADISON

355
DANE COUNTY

67
OUTSIDE OF DANE COUNTY



COMMUNITY PARTNERS PLAY AND LEARN

This is free, fun and bilingual program offered by the Madison Metropolitan School District (MMSD) to children from birth to 5 years of age and their parents/child care providers, who reside within the MMSD.

Children learn fundamental pre-academic concepts in math, literacy, reading, writing and social skills through play; child care providers learn about child development and the importance of play.

49
KIDS HAVE PLAYED AND LEARNED



CALLI: OUR NEW HOME

On September 28th, 2022, the journey of building our new home began. Calli is the center of our campaign. This word means "home" in Nahuatl, an indigenous language in Mexico, and it encompasses the intricacy of the project Centro is aiming for. At Centro, we want to create a space for a growing Latinx community full of dreams, strength and striving for safety and equity.

This upcoming building will be a testament to the resilience and determination of the Latinx community, providing a much-deserved sanctuary where individuals can thrive, come together in solidarity, and nurture their collective dreams. Centro envisions a future where the Latinx community can embrace their heritage, access essential resources, and unleash their full potential in an environment brimming with possibilities.

https://www.micentro.org/our-new-home.html





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Natalie Rivera Fellow

Danya Soto Leyva Esperanza

Viven Ahrens Research Specialist

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Francy Castiblanco Family Support Manager

Ismael Hassey
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Brenda Martínez Engagement Specialist

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Lourdes Godínez ACA Program Specialist

Luis Ravelo Campos ACA Health Navigator

Immigration

Jacqueline Suárez Immigration Program Specialist

Virginia López Legal Administrative Assistant

Workforce

Norma Gallegos Valles Workforce Manager

Silvia Martínez Caminos Health Career Pathways Specialist

Jorge Gordillo Caminos Tech Career Pathways Specialist

Mónica Caldwell Caminos Progreso Career Pathways Specialist

Irma Varela Ceniceros Caminos Finance Career Pathways Specialist

Youth

María Paula Fulleda Cáceres Youth Program Manager

Rachel Rosin Youth Programs Family Connections Specialist Jackelyn Velásquez Youth Programs Community Engagement Coordinator

Juventud

Arius Luizzi Program Coordinator

Cerxio Guerrero Program Coordinator

Estefany Gonzalez Youth Program Coordinator

Escalera

Alondra Lavariega Program Coordinator

Andy Morales Program Coordinator

Angelica Catalán Program Coordinator

Anahí Gallegos Program Coordinator

Marcos Espinosa Program Coordinator

Guadalupe Salmeron Ibarra Program Coordinator

[Re]Generación

Rafael Martínez Co-Founder and Co-Facilitator

Alejandra Juárez Co-Facilitator

Benny Gomez Ramírez Co-Facilitator

Jazmine Zuniga-Paiz Co-Facilitator

Avanzando Through College

Alondra Quechol-Ramirez
College Transition Coordinator

Income & Expense Statement

REVENUE

County of Dane: \$418,379 City of Madison: \$349,173

United Way of Dane County: \$289,212

Earned Income: \$20,880

Grants, Contributions (including capital),

Fundraising, Investment Returns: \$8,714,591

TOTAL REVENUE: \$9,792,235

EXPENSES

Centro Programs: \$2,567,822

Administration/Fundraising/Facility:

\$1,118,739

TOTAL EXPENSES: \$3,686,561









Thank you to our 2022 **Agency Partners!**

Commited Level

LWHealth



Investing Level









Sustaining Level









Seed Level

















Our Supporters



\$50,000+

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United Way of Dane County
University of Wisconsin - Madison
UW Health
Widen Family Foundation, Inc

\$25,000-\$49,999

Blackhawk Evangelical Free Church
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\$10,000-\$24,999

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UW Credit Union

\$5,000-\$9,999

Agrace HospiceCare Inc

DreamBank - American Family

Insurance

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\$1,000 - \$4,999

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\$500 - \$999

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Vanguard Charitable

William Backes



\$100 - \$499

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\$0 - \$99

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www.micentro.org

